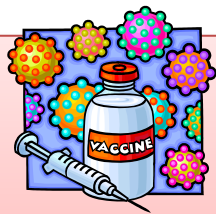


Immunisation & Vaccination Queries: Support Available for Immunisers in Primary Care & Other Community Settings



Step 1) Have you looked at :

The online Green Book <https://www.gov.uk/government/collections/immunisation-against-infectious-disease-the-green-book>

Vaccination of individuals with uncertain or incomplete immunisation status <https://www.gov.uk/government/publications/vaccination-of-individuals-with-uncertain-or-incomplete-immunisation-status>

Vaccine Update <https://www.gov.uk/government/collections/vaccine-update>

Vaccine Supply <https://portal.immform.dh.gov.uk/>



Public Health
England

West Midlands North Health Protection Team

Clinically complex queries
beyond the scope of the Green
Book

Post exposure vaccination
advice

*(Note: Complex queries often require
advice from PHE national expertise
and will need additional time to
respond).*

Contact:

0344 225 3560 option 2

Shropshire & Staffordshire Screening & Immunisation Team (SSSIT)

NHS NATIONAL VACCINATION PROGRAMMES ONLY

<https://www.gov.uk/government/publications/the-complete-routine-immunisation-schedule>

FOR ROUTINE NON-URGENT QUERIES

Clarifications on FAQs / Support materials / Programme related issues
/ Incomplete Immunisations / Vaccination incidents / errors (i.e. cold chain)/
National immunisation programme PGDs:



Please email phe.sssit@nhs.net the following:

1. Your name and a contact email & telephone number
2. GP practice name and CCG area
3. Query description
4. **Mark incidents/errors as IMPORTANT.** They will be dealt with as high priority.
5. **Emails are checked daily and responded to within 2 working days**

**PGDs for the Section 7a National Immunisation Programmes can be accessed via the
Southern Derbyshire CCG Medicines Management Website:**

http://www.derbyshiremedicinesmanagement.nhs.uk/clinical_guidelines/patient_group_directions

CQRS Payment Queries

Shropshire and Telford &
Wrekin:

england.cqrsqueries@nhs.net

Staffordshire and Stoke-on-
Trent:

england.cqrsqueries@nhs.net

Appointments/ Scheduling / Checking Immunisation Status

West Midlands Child Health
Information Service (Northern
Hub)

Tel: 01785 221151 option 1

Medicines Management

Disposal of vaccines / Prescribing /
Travel vaccine PGDs



Telford and Wrekin CCG: jacquiseaton@nhs.net

Shropshire CCG: Elizabeth.Walker@nhs.net

North Staffordshire & Stoke on Trent CCGs:

medopsqueries@stoke.nhs.uk

South Staffordshire CCGs: (Stafford & Surrounds,
Cannock Chase, South East Staffs & Seisdon
Peninsula and East Staffordshire)

Southstaffs.medsoptimisation@nhs.net



Travel Health

National Travel Health Network and Centre
(NaTHNaC) <https://travelhealthpro.org.uk/>



Travel Health Advice Line for Health Professionals

0845 602 6712 (local call rate)

Mornings: Monday – Friday: 09:00-11:00

Afternoons: Mondays and Fridays: 13:00-14:00

Tuesdays, Wednesdays, Thursdays: 13:00-15:30

**Please note provision of travel vaccine PGDs is provided by
your local CCG Medicines Management Team**

**NOTE: All general public immunisation
queries should be addressed by
the immunisation service provider.**



**DISCLAIMER: The advice given based
upon the information provided does
not entail a clinical assessment of the
full patient notes – that is **still the
clinician's responsibility.****